



Kirill Fedorovskiy



Kyiv,  
16 February 2017



# KIEV

- ▲ Daily direct flights to **Rome** as of **May 1, 2017**
- ▲ Flights operated by **A320** with two-class configuration: **Business** and **Economy Class**

Optimized schedule to offer **seamless connections**

ТЕРМИНАЛ 1		⚙	↶	OW	🖨	✕
>A1MAYFCOKBP						
NEUTRAL DISPLAY* MO 01MAY ROM/IEV						
1	FCO KBP 1310 1715	PS 306	T9 BC J9 N9 Q9 V9 H9 G9 R9	09#738C*	E	
2	FCO VIE 0850 1025	@JU9213	EC UC VC LC QC MC KC HC BC YC	319C*	E	
3	KBP 1110 1405	@OS7171	WC VC Q4 H4 U4 M4 B4 Z4 D4 C4	E90C*	E	
4	FCO VIE 0850 1025	@JU9213	EC UC VC LC QC MC KC HC BC YC	319C*	E	
5	KBP 1110 1405	PS 846	T4 BC J9 N9 Q9 V9 H9 G9 R9	09#E90C*	E	
6	FCO VIE 0845 1025	@EW5883	EC GC XC TC LC KC NC MA QC	HC#320	E	

ТЕРМИНАЛ 2		⚙	↶	OW	🖨	✕
>A1MAYROMIEV						
NEUTRAL DISPLAY* MO 01MAY ROM/IEV						
1	FCO KBP 1310 1715	PS 306	T9 BC J9 N9 Q9 V9 H9 G9 R9	09#738C*	E	
2	FCO IEV 2300#0250	AZ 590	G0 R5 F7 07 L7 W7 X7 Q7 S7	N7#325C*	E	
3	FCO VIE 0850 1025	@JU9213	EC UC VC LC QC MC KC HC BC YC	319C*	E	
4	KBP 1110 1405	@OS7171	WC VC Q4 H4 U4 M4 B4 Z4 D4 C4	E90C*	E	
5	FCO VIE 0850 1025	@JU9213	EC UC VC LC QC MC KC HC BC YC	319C*	E	
6	KBP 1110 1405	PS 846	T4 BC J9 N9 Q9 V9 H9 G9 R9	09#E90C*	E	
7	FCO VIE 0845 1025	@EW5883	EC GC XC TC LC KC NC MA QC	HC#320	E	
8	KBP 1110 1405	PS 846	T4 BC J9 N9 Q9 V9 H9 G9 R9	09#E90C*	E	

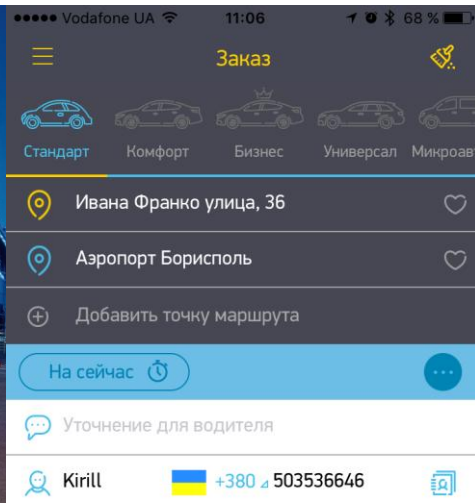
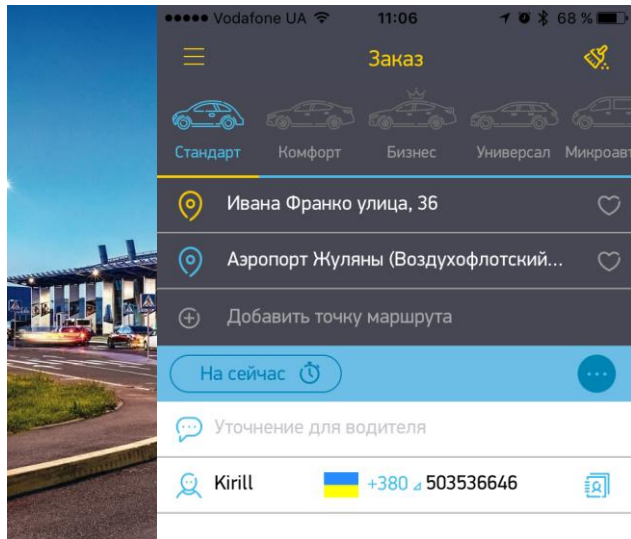
FLIGHT	NR	DEPART.	ARRIV.	FREQ.
Kiev – Rome	AZ593	05:00	06:55	Daily
Rome - Kiev	AZ590	23:00	02:50	Daily

MilleMiglia members flying from **Kiev to Rome and viceversa** between **May 1 and July 1, 2017** on flights operated by Alitalia will earn extra miles in addition to those normally earned for each flight based on the selected booking class:

- **1000 extra miles** in Business Class
- **500 extra miles** in Economy Class



# INTERNATIONAL AIRPORT "KYIV"



Наличными

€ 68



Заказать



Наличными

€ 275



Заказать

Boryspil Airport (KBP)



# FIUMICINO: THE HUB



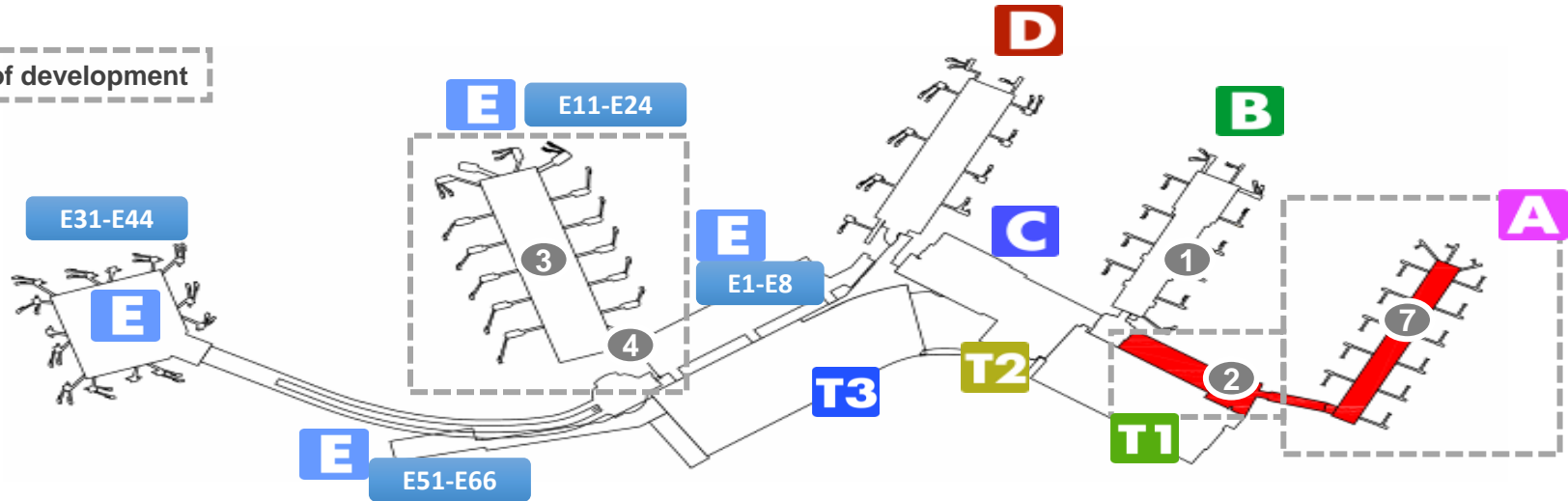
## MINIMUM CONNECTING TIME

- ▲ Domestic - Domestic: 45'
- ▲ Domestic - Schengen: 45'
- ▲ Schengen - Schengen: 45'
- ▲ Domestic - Extra Schengen: 60'
- ▲ Schengen - Extra Schengen: 60'
- ▲ Extra Schengen - Extra Schengen: 45'



# INFRASTRUCTURE IMPROVEMENTS IN FCO AIRPORT

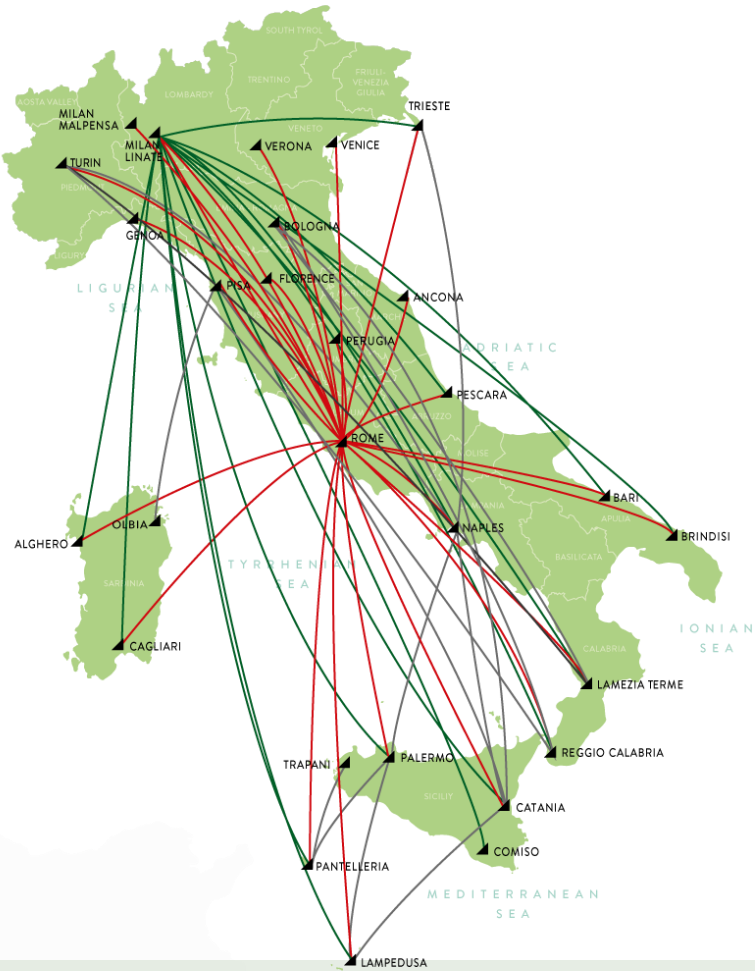
Area of development



- 0 ▲ **2016:** air-conditioning and necessary power on remote stands
- 1 ▲ **2016:** New lounge to accommodate passenger departing from Pier B
- 2 ▲ **2016:** New Baggage Handling System in T1
- 3 ▲ **1 December 2016:** new naming for pier F, G and H: E
- 4 ▲ **21 December 2016:** opening of first 4 gates of new “E” area
- 5 ▲ **Q1 2017:** completing of new “E” area, opened and available for extra Schengen flights: Allow AZ to allocate 100% wide body flights to loading bridge
- 6 ▲ **Q1 2017:** New lounge will be available in the new area to accommodate extra Schengen passenger departing from Pier F
- 7 ▲ **2020:** New Pier A for narrow body domestic & Schengen flights



# ITALY



- ▲ Destinations served by Alitalia
- Flights from Rome
- Flights from Milan
- Flights from other Airports





# PROMO FARES TO ITALY

Destination	From	Destination	From
Rome	USD179.00	Trieste	USD209.00
Milan	USD209.00	Bari	USD209.00
Naples	USD209.00	Catania	USD209.00
Bologna	USD209.00	Palermo	USD209.00
Ancona	USD209.00	Verona	USD285.00
Florence	USD209.00	Brindisi	USD285.00
Pisa	USD209.00	Lamezia	USD285.00
Genova	USD209.00	Reggio	USD285.00
Turin	USD209.00	Alghero	USD285.00
Venice	USD209.00	Cagliari	USD285.00

Sales period: till 26feb  
Travel period:1 may-30jun

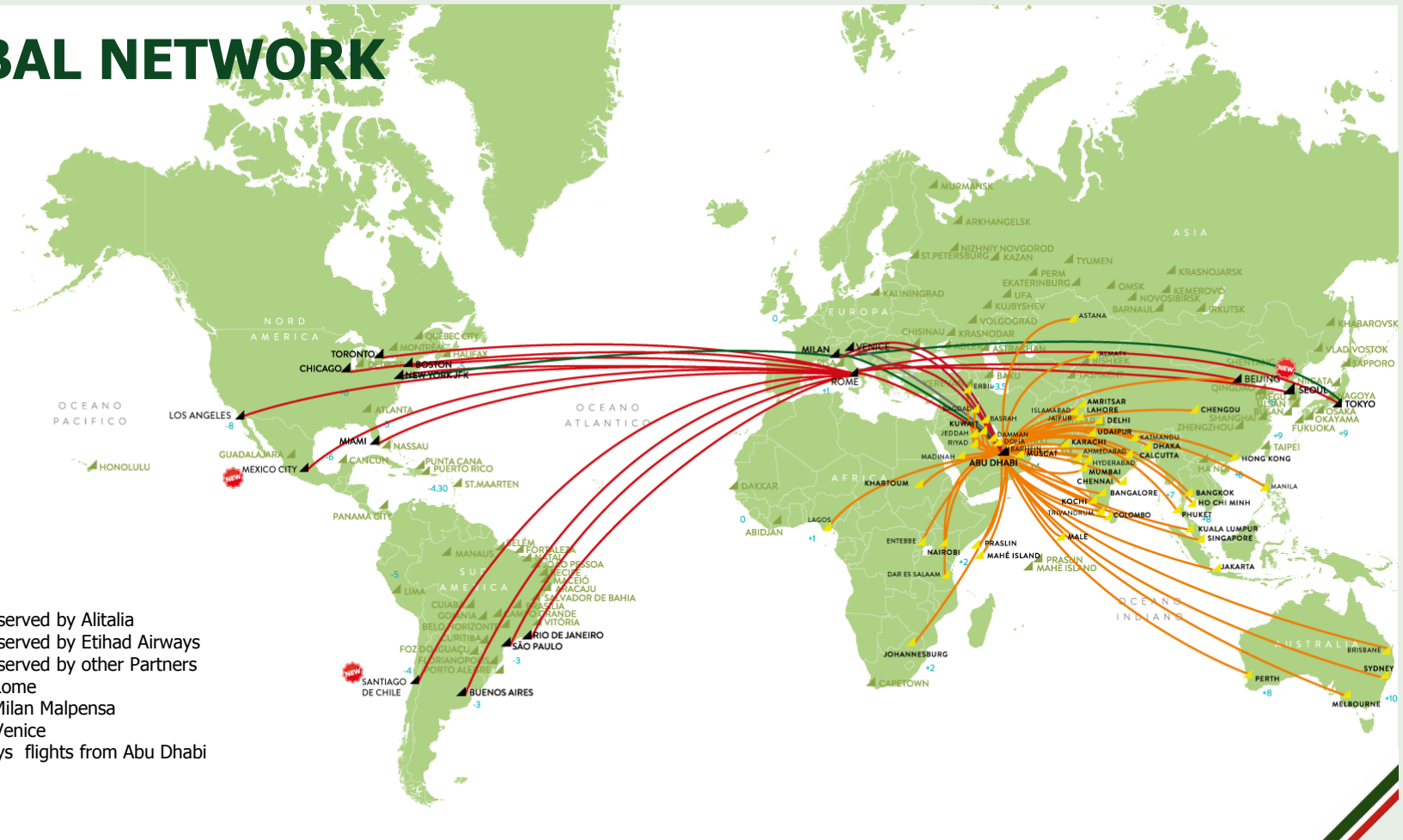
Total price including taxes  
Baggage included





# GLOBAL NETWORK

- ▲ Destinations served by Alitalia
- ▲ Destinations served by Etihad Airways
- ▲ Destinations served by other Partners
- flights from Rome
- flights from Milan Malpensa
- flights from Venice
- Etihad Airways flights from Abu Dhabi



# USA & CANADA

1. AZ 593 X 20MAY IEVFCO HK1 0500 0655

2. AZ 632 X 20MAY FCOHAV HK1 1150 1730

3. AZ 632 X 20MAY FCOHAV HK1 1150 1730

4. 1. AZ 593 X 20MAY IEVFCO HK1 0500 0655

2. AZ 632 X 20MAY FCOHAV HK1 1150 1730

3. DL 8345 X 11SEP MIA CDG HK1 2005 #1100

4. 1. AZ 593 X 20MAY IEVFCO HK1 0500 0655

2. AZ 632 X 20MAY FCOHAV HK1 1150 1730

3. DL 8345 X 11SEP MIA CDG HK1 2005 #1100

4. PS 128 Q 12SEP CDG KBP HK1 1400 1805

1 /

2 /

3 /

3A 1 A

4 F 2 A

5 3 K

5A 3A

4 K

5B 5

5A 3A

5C 5A

5D 5

5E 5B

5C 5A

5D TOTAL

5E 5B TAX

5C TAX

5D TAX

5E\*FARE\*USD

1 AZ 593 X 20MAY7 05000655 IEV

2 AZ 632 X 20MAY7 11501730 X FCO

3 DL 8345 X 11SEP7 20051100 1 MIA

3A XLSSCE \*\*NUC 201.50

4 PS 128 Q 12SEP7 14001805 X CDG

5 KBP M 5834 6874

5A XLB69UA \*\*NUC 245.00

TOTAL \*\*NUC 446.50

5B TAX 3.00 UA 2.00 UD 15.00 YK 8.00 HB

5C TAX 10.60 IT 0.90 MJ 3.60 VT 5.60 AY

5D TAX 4.50 XF 8.70 FR 19.90 QX 352.20 YR

5E\*FARE\*USD 447.00 TOTAL USD 881.00

▲ Destil

▲ Destinations served by other Partners

— Flights from Rome

— Flights from Milan



# CONNECTING FLIGHTS FROM BRAZIL

## Rio de Janeiro (connex time 2-4h)



- ▲ Brasília
- ▲ Salvador
- ▲ Recife
- ▲ Fortaleza
- ▲ Curitiba
- ▲ Foz de Iguazu
- ▲ Porto Alegre
- ▲ Natal
- ▲ Florianópolis
- ▲ Goiânia
- ▲ Belo Horizonte
- ▲ Aracaju
- ▲ Bogotá - Colombia

## Sao Paulo (connex time 2-4h)



- ▲ Fortaleza
- ▲ Brasília
- ▲ Natal
- ▲ Salvador
- ▲ Porto Alegre
- ▲ Lima
- ▲ Goiânia
- ▲ Curitiba
- ▲ Recife
- ▲ Florianópolis
- ▲ Belo Horizonte
- ▲ Vitória
- ▲ Assunção - Paraguay
- ▲ Montevideo - Uruguay
- ▲ Bogotá - Columbia
- ▲ Córdoba - Argentina
- ▲ Rosario - Argentina



# CONNECTING FLIGHTS FROM ARGENTINA AND CHILE

## Buenos Aires (connex time 2-4h)

Aerolíneas  
Argentinas

AIRFRANCE

- ▲ Cordoba
- ▲ Ushuaia
- ▲ El Calafate
- ▲ Iguazu
- ▲ Montevideo - Uruguay

## Santiago del Chile (connex time 2-4h)

LAN

SKY

- ▲ Lima - Perù
- ▲ Antofagasta
- ▲ Mendoza - Argentina
- ▲ Copiapo
- ▲ Isola di Pasqua
- ▲ Montevideo - Uruguay
- ▲ Puerto Montt
- ▲ Cordoba - Argentina
- ▲ Arica
- ▲ Temuco
- ▲ La Serena



# CONNECTING FLIGHTS FROM JAPAN AND KOREA

## Tokyo

Jetstar



ANA

- ▲ Osaka
- ▲ Fukuoka
- ▲ Nagoya
- ▲ Sapporo
- ▲ Kamatsu
- ▲ Hiroshima
- ▲ Kagoshima
- ▲ Okinawa

## Seoul

KOREAN AIR SKYTEAM

- ▲ Pusan
- ▲ Ulsan
- ▲ Taegu
- ▲ Osaka - Japan
- ▲ Nagoja - Japan
- ▲ Fukuoka - Japan
- ▲ Sapporo - Japan
- ▲ Niigata - Japan
- ▲ Oki Island - Japan
- ▲ Kagoshima
- ▲ Okinawa



# CONNECTING FLIGHTS FROM CHINA

## Pechino



- ▲ Canton
- ▲ Chengdu
- ▲ Chongqing
- ▲ Fuzhou
- ▲ **Shanghai**
- ▲ Shenyang
- ▲ **Wuhan**
- ▲ Wenzhou
- ▲ Xiamen
- ▲ **Xi An**
- ▲ Zhengzhou





# ROME – HAVANA

- ▲ **STARTING FROM 29th NOVEMBER 2016**
- ▲ Two weekly flights, departing Tuesday and Saturday
- ▲ Flights operated with **Boeing 777** / 293 posti seats
- ▲ 3 classes: Business, Premium Economy ed Economy Class
- ▲ **Havana is the 4° new Long Haul route launched in 2016,** after **Santiago de Chile, Mexico City** and **Beijing**

FLIGHT	NR	DEP	ARR	FREQ.
Havana – Rome	AZ633	19:30	12:00	.2...6.
Rome – Havana	AZ632	11:50	17:30	.2...6.





# MEXICO CITY

- ▲ Daily direct flights **from Rome to Mexico City**
- ▲ Flights operated with B772, with 3 service classes: Business, Premium Economy and Economy
- ▲ Long Haul Business class seats covered in rich leather by Poltrona Frau, that recline up to lie-flat position
- ▲ Awarded on board menus

FLIGHT	NR	DEP	ARR	FREQ.
Mexico City – Roma	AZ677	23:45	18:30	daily
Rome – Mexico City	AZ676	10:30	17:35	daily







# SPLIT & DUBROVNIK

- ▲ Seasonal direct flights to **Rome**:
  - to **Spalato**, between **July 7-September 10** with **3 weekly frequencies**
  - to **Dubrovnik** between **July 23-September 10** with **2 weekly frequencies**
- ▲ Flights operated by **A320** with two-class configuration: **Business** and **Economy Class**
- ▲ Optimized schedule\* to offer **seamless connections**

FLIGHT	NR	DEPART.	ARRIV.	FREQ.
Split – Rome	AZ530	13:55	15:05	.2..5.7
Rome– Split	AZ580	11:55	13:05	.2..5.7
Dubrovnik – Rome	AZ531	18:10	19:35	.2....7
Rome – Dubrovnik	AZ530	16:00	17:20	.2....7

\*Timings refer to the frequency 2 of a typical 2017 Summer week. For further detail, consult the GDS or [alitalia.com](http://alitalia.com).



# GREECE & CYPRUS



## MYKONOS

- ▲ Seasonal direct flights to **Rome** between **July 29-September 9** and to **Milan Linate** between **July 30- September 3**
- ▲ Flights operated by **A320** with two-class configuration: **Business** and **Economy Class**



## SANTORINI

- ▲ Seasonal direct flights to **Rome** between **July 29-September 2** and to **Milano Linate** between **July 30-September 2**
- ▲ Flights operated by **A320** with two-class configuration: **Business** and **Economy Class**



## LARNACA

- ▲ Seasonal direct flights to **Rome** over the entire summer
- ▲ Flights operated by **A320** with two-class configuration: **Business** and **Economy Class**



# GREECE



## HERAKLION

- ▲ Seasonal direct flights to **Rome** between **July 30-September 9** and to **Milan Linate** between **August 3-August 31**
- ▲ Flights operated by **E75** and **A320**, with two-class configuration: **Business** and **Economy Class**

## RHODES

- ▲ Seasonal direct flights to **Rome** between **June 18-September 17** and to **Milan Linate** between **July 29-September 24**
- ▲ Flights operated by **E75** and **A320**, with two-class configuration: **Business** and **Economy Class**

## THESSALONIKI

- ▲ Seasonal direct flights to **Rome** between **July 1-September 3** and to **Milan Linate** between **July 8-September 3**
- ▲ Flights operated by **E75** and **A320**, with two-class configuration: **Business** and **Economy Class**

## CORFU

- ▲ Seasonal direct flights to **Milan Linate** between **August 1-September 1**
- ▲ Flights operated by **E75** and **A320**, with two-class configuration: **Business** and **Economy Class**



# SPAIN



## IBIZA

- ▲ In addition to the seasonal frequencies to **Rome** and **Milan Linate** scheduled between **June 18-September 16**, Ibiza will be served by **new direct flights** to **Bologna, Verona** and **Venice** between **July 31-September 4**
- ▲ Flights operated by **E75/90** and **A320**, with two-class configuration: **Business** and **Economy Class**

## MAJORCA

- ▲ Seasonal direct flights to **Rome** between **July 1-September 10** and to **Milan Linate** between **June 3-September**
- ▲ Flights operated by **E75** and **A320**, with two-class configuration: **Business** and **Economy Class**

## MINORCA

- ▲ Seasonal direct flights to **Rome** and **Milan Linate** between **July 1-September 10**
- ▲ Flights operated by **E75** and **A320**, with two-class configuration: **Business** and **Economy Class**



# ISLANDS: MORE CONNECTIONS AND NEW DESTINATIONS



## SICILY

- ▲ New seasonal flights between **Rome** and **Trapani** between **July 8** and **September 17**
- ▲ Resumption of flights to **Catania**: from **Venice** between **July 1-September 17**; from **Verona** between **June 1-September 30** and from **Turin** between **July 29 -September 3**
- ▲ Resumption of flights from **Rome** and **Milan Linate** to **Lampedusa** and **Pantelleria**. The flights will be operated starting from **June 24** to **September 10**.



## SARDINIA

- ▲ Seasonal flight from **Pisa** to **Olbia** between **July 2-September 10**
- ▲ Flight between **Naples** and **Cagliari** from **June 25** to **September 10**
- ▲ Flight to **Olbia** from **Bologna, Genoa, Naples** and **Trieste** between **June 25-September 10**





## LONG HAUL BUSINESS CLASS

### ▲ Exclusive onboard service:

- Menus made with recipes from the **finest Italian culinary traditions**, with quarterly rotation between the outward and return flights
- Chinaware, silverware and glassware from a collaboration with Richard Ginori
- For the 7th consecutive year, "**Best Airline Cuisine**" award
- Wines selected in cooperation with the **Italian Sommelier Foundation**
- **Dine Anytime** Service
- Welcome drink and Aperitif service with selected drinks, including **Ferrari Trento**
- **Digestives** and **Lavazza** coffee



Best Airline Cuisine  
Alitalia



WINNER  
OUTSTANDING  
IN-FLIGHT  
WINE PROGRAM





## LONG HAUL BUSINESS CLASS

- ▲ **Multifunctional seats** covered in rich leather by **Poltrona Frau**, that recline up to 180 degrees with massage function and convert to the lie-flat position.
- ▲ **Direct and independent access** from the aisle to each seat
- ▲ Exclusive on board amenities:
  - **Frette** duvet and pillow
  - Exclusive **Bulgari Beauty Kit**

	Pitch	Width	Nr of seats
<b>A330</b>	73.5"	21.55"	20 flat bed seats
<b>B777</b>	76"	22"	30 flat bed seats



## LONG HAUL BUSINESS CLASS

- ▲ Individual **15.4 inch LCD** screen with privacy setting and on demand audio video with more than **60 movies in 8 languages** and real time news
- ▲ **USB port** (available on new A330) and electrical outlets for charging electronic devices
- ▲ **Individual telephone** with satellite technology
- ▲ **Active Noise Cancellation headphones**, connections for MP3 player or PC use
- ▲ **Wi-Fi connectivity and international roaming** on selected aircraft, service available at a cost







## LONG HAUL PREMIUM ECONOMY CLASS

- ▲ **Priority Check in and Boarding**
- ▲ **Baggage allowance of 2 pieces weighing 23 kg each**
- ▲ **Up to 200% of miles flown**

1. AZ 593 J 11JUN IEVFCO HK1 0500 0655
2. AZ 676 A 11JUN FCOMEX HK1 1025 1645
3. AZ 677 A 25JUN MEXFCO HK1 2325 #1830
4. AZ 590 J 26JUN FCOIEV HK1 2300 #0250

1	AZ	593	J	11JUN7	05000655		IEV		
2	AZ	676	A	11JUN7	10251645	X	FCO		
3	AZ	677	A	25JUN7	23251830	1	MEX	R	
3A					ALRTCE	**NUC	529.50		AZ
4	AZ	590	J	26JUN7	23000250	1	X	FCO	
5					IEV			R	
5A					ALRTCE	**NUC	529.50		AZ
					TOTAL	**NUC	1059.00		
5B	TAX	3.00	UA	2.00	UD	15.00	YK	16.00	HB
5C	TAX	21.20	IT	1.80	MJ	7.00	VT	23.37	UK
5D	TAX	44.28	XD	359.20	YR				
5E	*FARE*USD	1059.00						TOTAL USD	1551.85



## LONG HAUL PREMIUM ECONOMY CLASS

- ▲ **New seats** and cabin interior design
- ▲ Separate quiet cabin: 17 or 24 ergonomic seats that **recline up to approximately 120°** and offer **20% more legroom**
- ▲ **Beauty kit**, blanket and cotton pillow

	Pitch	Width	Nr of seats
<b>A330</b>	38"	20.44"	17 standard seats with 9 inches recline
<b>B777</b>	37-38"	19.5"	24 standard seats with 9 inches recline



## LONG HAUL PREMIUM ECONOMY CLASS

- ▲ **Welcome drink** with sparkling Italian wine: **Ferrari Trento**
- ▲ Wines selected from top Italy's vineyards in cooperation with **Italian Sommelier Foundation**
- ▲ **Improved snack offer** (pizza or warm pastries)
- ▲ **Selection of digestives** offered after the main menu; **Italian espresso** coffee and a selection of herbal teas
- ▲ **Enhanced dining and service delivery**: hot meals served on fine china and cutlery contemporary design; choice from pasta or meat and vegetables, always accompanied by a delicious and typical Italian antipasto and cut fruit or dessert





## LONG HAUL PREMIUM ECONOMY CLASS

- ▲ **USB port** to charge your laptop and upload the digital content from your laptop or MP3 player into the in-flight entertainment system
- ▲ **Individual telephone** with satellite technology
- ▲ **Wi-Fi connectivity and international roaming** on selected aircraft, service available at a cost
- ▲ **More than 60 movies in 8 languages** and real-time news on **new 10.6 inch LCD screens**, noise reduction headphones for excellent audio, and a wide selection of newspapers.





## LONG HAUL ECONOMY CLASS

- ▲ **New seats** and cabin interior design
- ▲ Enhanced On-board comfort with **ergonomic seats**
- ▲ **Individual entertainment system with more than 60 movies in 8 languages**, chosen from the best Italian and international big screen productions and a wide selection of games
- ▲ **Wi-Fi connectivity and international roaming** on selected aircraft, service available at a cost
- ▲ Baggage allowance of **1 piece weighing 23 kg**

	Pitch	Width	Nr of seats
A330	31-32"	17"	213 standard seats with 6 inches recline
B777	30-35"	16.5"	239 standard seats with 7/6 inches recline





## LONG HAUL ECONOMY CLASS

- ▲ **Additional snacks** and introduction of warm pastries
- ▲ **Tea, herbal teas, Lavazza coffee and cappuccino service** freshly prepared
- ▲ **Two meal services, three on flights > 11 hours:**
  - **Main service:** menu with 3 monthly cycles depending on the season: hot meal with pasta or meat and vegetables, with typical Italian appetizer, fresh fruit or dessert
  - **2° service** with snack or breakfast according to flight time
  - **3° service** with cookies or sandwiches for flights over 11 hours





## MEDIUM HAUL BUSINESS CLASS

- ▲ **Dedicated airport services:** check in desks, fast track, priority boarding, priority baggage tag
- ▲ **Free Lounge Access**
- ▲ Baggage allowance of **2 pieces weighing 32 kg each**
- ▲ **Up to 300%** of miles flown
- ▲ Ergonomic **leather seats**
- ▲ More space with **only 4 seats per row** on all our short haul Airbus fleet
- ▲ **Welcome drink** with orange juice and water, sparkling wine **Ferrari Trento** after 10am
- ▲ **"Aperitif"** served on flights departing after 12 pm





## MEDIUM HAUL BUSINESS CLASS

- ▲ Menus heavily inspired by **Italian tradition**, depending on the length of the flight, changed according to the season
- ▲ **Wines** from our on board wine cellar, selected from the **very best regional wineries in Italy**
- ▲ **Signature moments: Italian "Digestive"** with a choice of grappa or Limoncello
- ▲ Selection of drinks, tea and coffee
- ▲ Hot hand towel
- ▲ **Soft furnishings** on flights >3hrs
- ▲ **Beauty kit** on flights over three hours
- ▲ **Newspapers and magazines** in English and Italian (offered on flights over 3 hours)







## SHORT & MEDIUM HAUL ECONOMY CLASS

- ▲ On board comfort with **ergonomic** leather seats
- ▲ Introduction of breakfast pastry or **sandwich** on International Flights offered depending on the time
- ▲ Depending on the duration of the flight, **snack or a light meal**, accompanied by a selection of drinks, tea and coffee
- ▲ Complimentary beer and wine on International Flights
- ▲ Selection of drinks, tea and coffee
- ▲ Baggage allowance of **1 piece weighing 23 kg**, excluded Light fares





## EXCLUSIVITY ON GROUND

- ▲ We believe that a trip begins before the journey. For this reason, Casa Alitalia lounges **await you with their elegant yet comfortable and familiar design.**
- ▲ The attention to detail and the typical warm welcome will make our guests from around the world feel as if they were in a real Italian house. The catering service is inspired by the gastronomic excellence of Italy and boasts a live cooking area where the Chef cooks a selection of menus based on pasta and pizza live, with vegetarian and gluten-free dishes also available.
- ▲ **Casa Alitalia** is not just somewhere to relax while waiting for your flight, but a true expression of the values and distinctive elements of Italian excellence around the world, thanks also to the collaboration with the best Italian brands, including *Poltrona Frau* for the lounge furniture and seating, *Cantine Ferrari*, the Alitalia's official sparkling wine provider, *Lavazza*, which has dedicated exclusive coffee blends to the Italian company and *Terme di Sirmione* for the wellness products available to guests.





## OUR NEW LOUNGES

### WHERE IN ITALY

- ▲ Milan Linate Level 0 and Level 1 – Oct 2015
- ▲ Rome Fiumicino – Terminal 1 – Mar 2016
- ▲ Milan Malpensa – May 2016
- ▲ Venice – May 2016
- ▲ Catania – May 2016
- ▲ Rome Fiumicino E Area (E31-E44) – June 2016
- ▲ Naples – Jun 2016
- ▲ Rome Fiumicino Pier B – Jan 2017
- ▲ Rome Fiumicino E Area (E11-E24) – Mar 2017



# CASA ALITALIA ROMA AND CASA ALITALIA MALPENSA



## NEW OPENING, NEW CONCEPT

- ▲ The new Alitalia Lounges in Milan Malpensa and Rome Fiumicino «E Area» (E31-E44) are designed by the architect **Marco Piva** and furnished with pieces by **Poltrona Frau**. It reflects the style of a beautiful Italian home.
- ▲ Dedicated kitchen area and wines station; **live cooking** with a wide selection of pasta and pizza
- ▲ Buffet area offering a wide choice of **Italian's wines**, international drinks and cocktails
- ▲ Blended selection from the unique **Lavazza coffee** brand.
- ▲ **Free Wi-Fi** and dedicated area where indulging and relaxing.





## NEW INTERIOR DESIGN - OTHER LOUNGES

- ▲ New lounges interiors inspired by an **Italian modern style** and aiming to create a unique atmosphere, experiencing the tradition for hospitality and comfortable place.
- ▲ In our Casa Alitalia Lounges you can indulge the moment, pleasing your expectations and escaping from the crowd of the busy departure hall.
- ▲ Warm lighting inspired by an icon of Italian design "**Artemide**", will involve you in a homey environment.
- ▲ Italian armchairs "**La Cividina**" will ensure you a high level of comfort.
- ▲ Spaces have been realized to welcome our guests in a **relaxing atmosphere** paying extremely attention to details.





## NEW CATERING ENHANCEMENT

- ▲ For the **seventh** consecutive **year** Alitalia has achieved **best inflight cuisines** in the skies according to the **Global Traveler Awards 2016**.
- ▲ In order to keep this record and enhance the guests' food experience also in the Lounges we have introduced "**Fresh from the kitchen**" twice a day. Your lunch and dinner will be the occasion to live sophisticated gourmand moments.
- ▲ Guests will have **two choices** of typical Italian **pasta** and a selection of **pizza**, together with a special wine suggested by our Culinary Team.\*
- ▲ It has also been introduced a wide selection of **hot dishes in the breakfast buffet**.

\*Available in Milan Malpensa and Rome «E Area» Lounges



# BREAKFAST TIME

from opening until 12:00 PM

## ▲ Italian Breakfast

Veneziana pastry  
Croissant (plain or filled with jam)  
Ricotta and cinnamon pastry  
Krapfen (plain or filled with cream)  
Dark chocolate muffin – carrots  
muffin  
Milk chocolate and dark chocolate  
Tart red cherries

## ▲ Healthy Breakfast

### ▲ Hot pantry

Scrambled eggs  
Crispy bacon  
Chicken sausages (MUSLIM ITEM)  
Grilled tomatoes (VEGETARIAN AND  
VEGAN ITEM)  
Crunchy muesli with chocolate -  
Crunchy muesli with fruit  
Light Yogurt and Yogurt with fruit

Strawberry, blueberry and peach  
jam

Assorted breads  
Honey

## ▲ Fruit and drinks

Dried apricots & dates  
Fresh fruit composition  
Skim milk, soy milk (whole milk on  
request)  
Multivitaminic juice, pineapple juice,  
apple juice  
Orange fresh juice (on request)

## ▲ Cold pantry

Auricchio sweet provolone  
Cream cheese with herbs  
Parma Ham  
Roasted turkey with rosemary oil  
Smoked salmon  
Sliced fruits composition

\*Available in Milan Malpensa and Rome «E Area» Lounges



# ALL DAY OFFER

from 12.00 PM until closure

## ▲ From the garden - Self made salad corner:

Iceberg/Misticanza/Fennels/  
Croutons/Sliced Almonds

Rocket salad/Primo sale cheese with  
pink pepper/mushrooms

Balsamic vinegar/extra virgin olive  
oil/Apple cider vinegar

Yogurt Sauce/Caesar

## ▲ Our creations - Salads:

Octopus salad with diced potatoes  
and capers in limoncello sauce

Eggplant parmigiana

Chicken salad with cabbage, celery  
and carrots

## ▲ Bread selection:

Assorted bread sticks (fennel-dried  
tomato-sesame)

Focaccia with green olives and  
oregano

Stone wheat bread

Cereals

Braid olives/braid walnuts

## ▲ Excellence from Italy:

Caciocavallo Podolico DOP

Pienza pecorino cheese DOP

Pears compotes

Onion compotes

Parma Coppa DOP

Speck from Valtellina DOP

Marinated swordfish with Sicilian  
citrus

## ▲ Dessert:

Savarin Baba with cream and black  
cherries (contains liquor)

Bavarian lemon with pistachio  
sponge cake

Selection of mignon pastries





## FRESH FROM THE KITCHEN

from 12:00 PM to 03:00 PM and from 06:00 PM to 09:00 PM

Pumpkin ravioli typical recipe - Ravioli di zucca Mantovani (pumpkin, herbs butter, lemon thyme, bread crumbs)

Strozzapreti with Bolognese sauce

Bean soup

Lasagna with pistachio pesto and bacon

Lasagna with Porcini mushrooms and truffle

### ▲ From the oven:

Pizza margherita

Vegetarian pizza

Stuffed pizza

Plein bruschetta

Basil and tomato bruschetta

\*Available in Milan Malpensa and Rome «E Area» Lounges



# APERITIVO TIME PASSAROUND

from 11:00 AM to 12:00 PM and from 17:00 PM  
to 18:00 PM

Ice basket with « Bollicine Ferrari»

Selection of olives with taralli and strawberry with balsamic vinegar

Cruditès with Gorgonzola stuffed celery

Canapes variety

Mignon selection

\*Available in Milan Malpensa and Rome «E Area» Lounges



# CATERING ENHANCEMENT

- ▲ **Ginori, the luxurious porcelain Italian factory**, will enhance our menu delivering the best each and every day.
- ▲ It represents quality and prestige of the **Made in Italy**.
- ▲ Moreover our guests will have the opportunity to taste the quality of **Lavazza coffee**.
- ▲ The **warmth of our trained team** will accommodate every requests of our guests





# UPGRADE OFFER

<https://upgrade.plusgrade.com/offer/Alitalia>

## ALITALIA WORLD

- Our Values
- Etihad Airways Partners
- Made of Italy
- The Fleet
- The Network
- Passenger rights

## AT THE AIRPORT

- Lounges
- SkyTeam Services
- Priority Gates

## FROM/TO THE AIRPORT

## NEWS AND ACTIVITIES

- News
- Newsletter
- New Flights
- Ulisse Magazine

## ORGAN

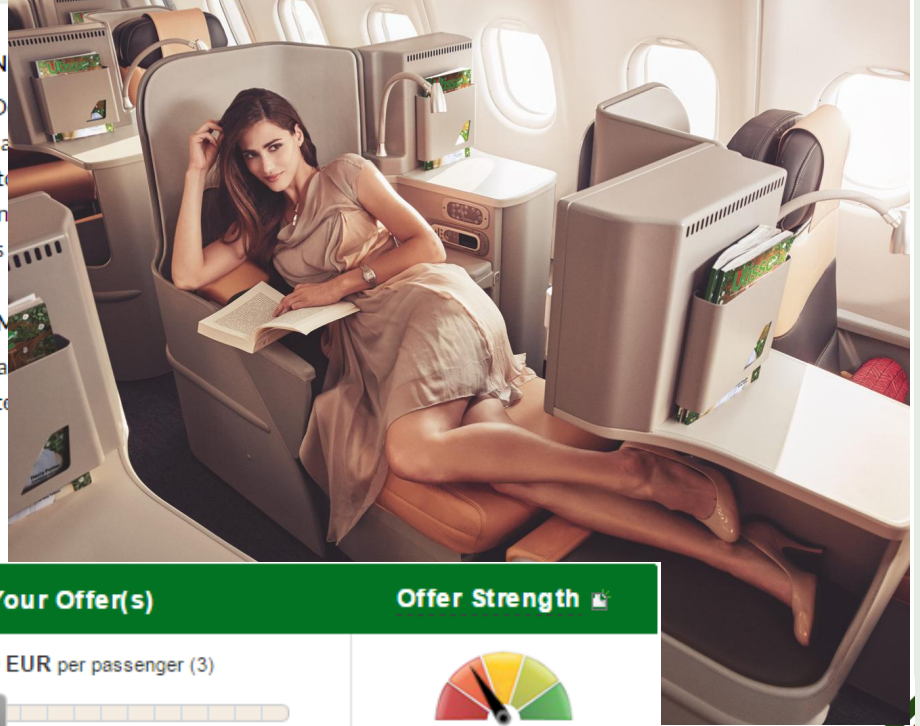
- Travel D
- Special a
- Moms-to
- Children
- Animals

### Check your upgrade eligibility

To see if your itinerary is eligible to be upgraded, please enter below the family name under which you made your booking, and the 6-character airline booking code.

Last Name

Booking Code



Your Flight Information		Upgrade Type	Your Offer(s)	Offer Strength
Rome (FCO)	✈ Malaga (AGP)		€90.00 EUR per passenger (3)	
23 Aug 2017	AZ Flight 90 2 hrs 40 mins	Business	No Offer <input type="range"/> €180.00	Fair





LOYALTY



# MILLEMIGLIA

## PROGRAM OVERVIEW



5mln

PROGRAM  
MEMBERS  
WORLDWIDE



# MILLEMIGLIA PROGRAM

- ▲ The MilleMiglia Program takes off in 1992. The Program is active worldwide and offers benefits, dedicated services and promotions for Alitalia and MilleMiglia guests
- ▲ Members earn miles on Alitalia & **30 airline Partners'** flights, as well as with **60 Business Partners** of the Program. The miles can be used for the Program rewards
- ▲ **130,000 Exclusive Club Members** (Ulisse, Freccia Alata, Freccia Alata Plus), including around 1,000 Freccia Alata Plus "Per Sempre" Members



# AIRLINE PARTNERS



## ETIHAD PARTNERS

- ▲ Etihad Airways, airberlin, Air Serbia, Air Seychelles, Etihad Regional, Jet Airways and NIKI reach **over 250 destinations** across Europe, North and South America, Middle East, Africa and Asia-Pacific region

## SKYTEAM ALLIANCE

- ▲ SkyTeam is the global alliance founded in 2000, that today includes 20 airlines and offers an extensive global network with **1,057 destinations in 179 countries**

## OTHER PARTNERS

- ▲ **Gol, Malaysia Airlines and Virgin Australia** are the other 3 airlines partners of the MilleMiglia Program



# ADM POLICY

## NOT ALLOWED:

Training / **Testing Bookings** / Fictitious names / False ticket numbers

**No-Show Bookings** (unticketed)

**Married Segment Abuse**

**Not cancelled segments:** HX, UC, HL, NO, etc

**Individual PNRs for more than 10 pax**

Excessive **cancellation ratio above 62%** threshold: not allowed to cancel more than 62 segments each 100 gross booked segments





# CONTACTS



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